TEMPLINK
MONITORING SOLUTIONS ™

Welcome to the TempLink installation guide. These instructions provide detailed information on safely assembling, operating, and maintaining your system.
Please read carefully to ensure a successful set up of your Templink system.

5 Simple Steps for Installing TempLink

1 ## Attaching the Antenna

Connect the antenna to the port marked ***"LoRa"*** on the Gateway.

- We recommend gateways are placed a foot from the ceiling or on an elevated surface. An Ethernet port and power source will need to be close by to plug the gateway into.

- We also recommend the antennas are placed at a 45-degree angle.

2 ## Power Connection and Activation

- Plug an Ethernet cable from your port/router/switch to the Gateway.

- Connect the power cord to the Gateway unit as indicated.

- Gateway indicator lights will illuminate.
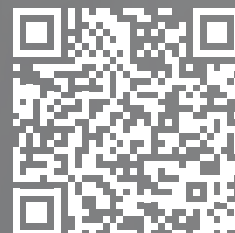 Power (red), Ethernet (green), Network (green)

* DO NOT CHANGE GATEWAY CONFIGURATION SETTINGS *

Scan to Watch Our Installation Video

Customer Support | 844.962.3500
templink.co/support

3 Account Setup

- Navigate to the TempLink Dashboard *(https://dashboard. templink.co)* to activate your wireless sensors.

- Default password emailed to account owner and included with the equipment.

- After signing in, reset your password to a password of your choosing by logging out and clicking "Reset Password" on the main sign in page.

4 Sensor Configuration

- Unpack the TempLink Wireless Sensors from their box.

- Turn on the sensor near the gateway. Hold down the "ACT" button for 5 seconds. Wait for 3 green flashes, then red light, then green again, confirming the connection to your gateway.

- Login to your account and confirm that temperature readings appear on the dashboard after completing the setup.

* SENSOR READINGS MAY TAKE SOME TIME TO APPEAR ON THE DASHBOARD *

We recommend sensors are placed by the door ways of freezers/refrigerators/ coolers so the warm temperatures are detected sooner rather than waiting for the temp change to hit the back of the freezer/etc.

You can mount simply by placing the sensor on a shelf or by using a zip tie, velcro, or magnets.
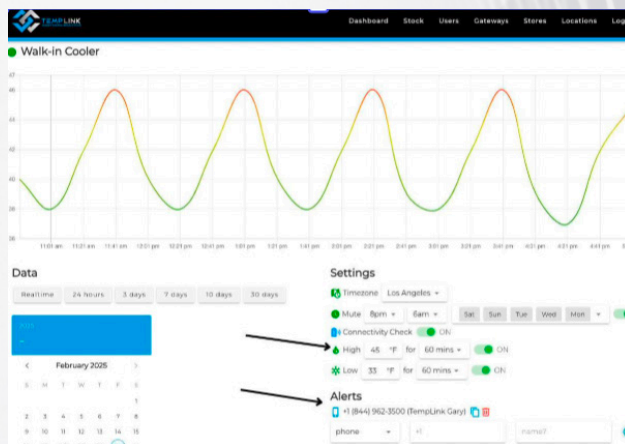
5 Dashboard Configuration

Set Alarm Parameters

- Set alarm temperature parameters for each sensor. This can be done right from the main dashboard home page under "High" and "Low" or, by clicking into the individual sensors and setting the parameters under "Alarms".

* MAKE SURE TO TURN YOUR ALARM SETTINGS "ON" BY CLICKING THE TOGGLE NEXT TO EACH ALARM SETTING *

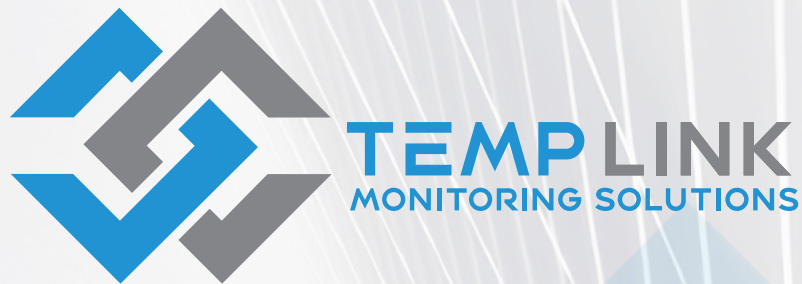### Enter Contact Information for Alerts

- After clicking into an individual sensor, enter your phone number and email to receive instant alerts by adding the contact information under "Alerts".

Reporting and Exporting Capabilities

- Hit the "status" circle (green) to access the temperature history of that sensor. Under "Data" heading, select standard or custom date range on interactive calendar you want to export. Select export format of either "PDF" or "CSV" below the calendar.

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Troubleshooting

If you encounter any issues with the product, contact the customer service team for assistance.

Contact Information

For any inquiries, support, or feedback, please reach out to our customer service team:

Phone: 844.962.3500
Email: support@templink.co